

The Shilla Duty Free – Shilla Beauty Pinball Terms and Conditions

Eligibility

- The Contest is organised by Shilla Travel Retail Pte Ltd (“STR”) and is open to all Eligible Participants. Any participants of the Contest deemed to have agreed to be bound by these Terms and Conditions.
- Eligible Participant means any person who, is at least 18 years of age and submits a Qualifying Entry to Shilla Duty Free Beauty Pinball online game (“Shilla Pinball”) during the Contest Period. Notwithstanding the foregoing, any of the followings may not be Eligible Participant for the Contest:
 - Employees of STR and its subsidiaries, affiliates and immediate family members of such employees
 - Employees of advertising and promotions agencies involved in organising, developing, promoting and/or conducting the Contest
 - Anyone, who was excluded from the Contest by STR. STR has the sole and absolute discretion to exclude anyone from the Contest
- Qualifying Entry(ies) shall be completed by the following steps:
 - Each Eligible Participant shall sign up for a game account using a valid email address during the Contest Period. Each Eligible Participant is allowed to submit only one Qualifying Entry.
 - Eligible Participant shall agree to the Personal Data Protection Act clause and agree to give STR the consent to contact him/her for any purposes relating to the Shilla Pinball
 - Eligible Participant shall submit his/her scores earned through the Shilla Pinball, which will be registered to STR’s database.
- If STR determines, at its sole and absolute discretion, that any participant abuses, hacks and exploits the point-reward systems, any entry(ies) submitted by such participant will be disqualified from the Contest.
- STR shall have the sole and absolute right to determine the validity of each entry, along with particulars of Eligible Participants. Only the Qualifying Entries that are determined as valid by STR will be eligible for a chance to win a prize.
- The Contest Period is from 15 May 2017 to 25 June 2017.
- Decision by STR shall be final and conclusive. No further correspondence will be entertained.

The Contest

- Once Eligible Participant logs in to their game account, he/she may play Shilla Pinball and submit the scores to the leaderboard and database of STR.
- Rules of Shilla Pinball:
 - Players get unlimited number of game play to play Shilla Pinball.
 - Only the highest game score for each week will be recorded.
 - Player will earn one additional pinball, which will enable such player to continue his/her previous game, by sharing Shilla Pinball's microsite to friend(s) via Facebook®. Player may only earn one extra pinball per game.
 - A one-off 500 bonus points will be added to the player's current and all subsequent game scores when a player watches the Shilla Beauty Loft video at least once.
 - STR is not responsible for the disconnection due to any reason not attributable to Shilla Pinball. Player's score will not be registered in the database.
- The following prizes are available for Eligible Participants:
 - Special Gifts: Totes bags, travel bags, neck pillows, face masks, travel bottles, umbrellas, blankets and plushies
 - Weekly Prizes: \$10 Shilla Duty Free vouchers, \$10 Victoria Secret vouchers and \$20 Shilla Duty Free vouchers
 - Grand Prize: one pair of economy class roundtrip air tickets to and from Korea (excluding airport taxes)
 - The redemption of airline tickets are subjected to the stipulated booking dateline and travel dateline
 - These prizes are on a while stocks last basis.
- 'Winners' will be selected based on the following:
 - Special Gifts - Randomly awarded to players who unlock in-game combos. Players can win up to 2 Special Gifts per day (1 from Level 1, 1 from Beauty Loft Level).
 - Weekly Prizes - Winner will be selected at the sole and absolute discretion of STR among the player in the top 50 on the weekly leaderboard
 - Grand Prize –Winner will be selected at the sole and absolute discretion of STR. The player with the highest game score at the end of the Contest Period will win the Grand Prize.
- Winners will be announced on the Shilla Pinball microsite and Shilla Duty Free Singapore Facebook® page.
- STR will contact Winners via e-mail address provided during account creation.
- STR has no obligation to follow-up with any wrong e-mail address or any Winner who is not contactable, does not reply with the required details and/or does not redeem the prizes by themselves, wherever applicable

- Winners must provide a proof of identification when they collect their prizes. All prizes won from Shilla Pinball may be collected at Terminal 1 Shilla Duty Free SU:M37 and Whoo Departure Check-in stores, unless otherwise stated by STR.
- Any Eligible Participant, who is determined as disqualified at any point in time by STR at its sole and absolute discretion, any future as well as all past entries and submissions shall also be deemed disqualified, and accordingly, he/she shall not be entitled to win any prizes.
- Only the entries submitted during the Contest Period shall be qualified for the Contest.
- Prizes are non-transferable, non-exchangeable for any other item, may not be resold, exchanged or refunded for cash. STR may, at its sole and absolute discretion, withdraw or substitute any prize with any other items of similar value without notice and without furnishing any reason. Winner is solely responsible for any and all taxes and/or fees as well as all additional costs that may be incurred in relation to the prize.
- The redemption of any prize, is conditional upon compliance with any and all relevant laws and regulations in Singapore, and policies imposed by STR, including these Terms and Conditions.
- Prizes are awarded on “as is” basis, without warranty of any kind from STR, express or implied, including but not limited to the warranty of merchantability and fitness for a particular purpose, save where this would be contrary to applicable law. Actual prizes provided by STR may differ from those shown anywhere in or during the contest. Winner may not make any claims or demands in this regard.
- Winners shall collect his/her prize personally and STR reserves the right to forfeit any prizes that are not collected personally.
- STR shall not be liable in any way to any person for any loss or damage arising from or in connection with the Contest or acceptance and/or use of the prize, howsoever caused (including without limitation any error in the allocation of chances, breakdown or malfunction in any online transmissions, computer system or equipment, any misdirected or lost notice and any act or omission by any person).
- STR reserves the sole and absolute right to decide on any and all matters relating to or in connection with the Contest and any decision(s) of STR shall be final and binding on all participants of the Contest. STR is not be obliged to provide any correspondence(s) on any matter concerning the Contest.
- The Contest is in no way sponsored, endorsed or administered by, or associated with Facebook® or any other social network services.

Participation

- Without prejudice to the rest of these Terms and Conditions, by participating in the Contest, each participant acknowledges and agrees to the following:
 - All particulars submitted by each participant shall be made in full and frank disclosure. Any misrepresentation may result in disqualification, forfeiture or withdrawal of any prize at STR's sole discretion.
 - Any information provided by a participant may be disclosed to any person, who is involved in organising, promoting and/or conducting the Contest and to any regulatory, supervisory or other government authority or body, court of law or tribunal, in any other jurisdiction, where such disclosure is required by the laws and regulations, judgment or order of court or of any tribunal;
 - STR may determine the usage of the participant's personal particulars, images and photographs for any advertising, promotional and publicity activities relating to or in connection with the Contest and in such manner at such place as at its sole and absolute discretion;
 - All entries shall become the sole property of STR. STR reserves the right to use these entries in any manner it deems fit. A participant represents and warrants that all entries submitted for the Contest do not infringe any copyright, trademark, property rights, rights of privacy or publicity of any person, or any other right of any third party and that he/she has the full and unrestricted right to transfer any contents of such entries to STR free and clear of any claims or encumbrances. A participant further agrees not to hold STR and its officers, directors, employees, agents, successors from and against any claims, losses, liabilities, expenses, costs and damages in relation to the foregoing representations and warranties.
 - Any Qualifying Entry shall be made by the authorized holder of Facebook® account or email address. Upon the request of STR, Winner shall provide necessary proof of its account identity. If any participant attempts to enter with multiple email addresses under multiple identities, STR may disqualify and/or forfeit any prize at its sole and absolute discretion.

- Upon the request of STR, each Winner shall:
 - attend any prize presentation and participate in any advertising, promotional and publicity activities relating to or in connection with the Contest; and/or
 - provide his/her original identification/passport and full particulars such as full name, NRIC/passport number, email address and contact number, not excluding any other information that STP may require to verify the eligibility and identity of winner.

Grand Prize – Asiana Airlines Air Tickets to Seoul, South Korea

- The Grand Prize Asiana Airlines Air Tickets to Seoul, South Korea winner will be selected at STR office by 30 June 2017 and the winner will be announced on the Shilla Pinball microsite and Shilla Duty Free Singapore Facebook® page.
- The winner will win a pair of Asiana Airlines Economy class round-trip tickets from Singapore to Seoul, Incheon. Airport taxes and fuel surcharges are not included. The winner must book his/her trip by 30 September 2017 and travel by 31 December 2017 excluding the following periods:
 - 15 July 2017 – 20 Aug 2017
 - 30 September 2017 – 8 October 2017
 - 24 December 2017 – 7 January 2018
- The winner will be contacted with the e-mail address used to sign up for the Shilla Pinball game account.
- If the Winner does not respond to the initial call in 3 working days will be voided; and another winner will be drawn to replace the unresponsive winner.
- Prize must be claimed within 1 month from the notification date otherwise any unclaimed prizes will be forfeited. Prizes are not exchangeable for cash, cash voucher or other product items.
- STR reserves the right to amend or withdraw any terms and conditions without any prior notice.
- In case of dispute, STR's decision on all matters relating to the promotion is final, and no correspondence will be entertained.

General

- STR may at any time, at its sole and absolute discretion, cancel the Contest or amend any of these Terms and Conditions without notice and without any liability whatsoever.
- In the event of any inconsistency between these Terms and Conditions and any advertising, promotional, publicity and other material relating to or in connection with the Contest, these Terms and Conditions shall prevail.
- These Terms and Conditions shall be governed by the laws of Singapore, and the participants of the Contest agree to submit to the exclusive jurisdiction of Singapore courts for the determination of disputes arising in connection with the Contest. This Contest is null and void in any jurisdiction where its operation is prohibited by law.